

SECURE2DISK BACKUP AND RECOVERY SERVICES

Higher operational availability. Faster recovery.
At about the cost of tape.

Introducing Secure2Disk, SunGard's newest AdvancedRecoverySM solution. Secure2Disk can help you increase your levels of availability while keeping costs under control, by providing on-site operational availability and rapid off-site recovery, at a cost that approaches tape.

In a 24/7, highly wired society, customer expectations for an always-on business environment and on-demand data availability are growing. These accessibility expectations exist regardless of your company's size and resources, and seeking affordable ways to meet them is an ongoing challenge for IT departments.

Whether you are looking to replace your tape-backup environment with a faster, more reliable disk-based solution, or considering online backup as your first step toward protecting mission-critical applications, Secure2Disk provides key benefits in a simple, all-inclusive solution.

- **Higher reliability:** your critical data is protected on disk, thus eliminating issues from reading tapes, and stored both at your location and at an off-site, SunGard site.
- **Superior operational capability:** on-site backup enables you to quickly retrieve files, e-mails and other documents that have been lost due to application failures, accidentally deleted or damaged during the course of business.
- **Faster recovery:** your data is stored at a SunGard location, ready for immediate restoration.
- **Enhanced security:** elimination of media transit means there is no risk of lost or stolen tapes.
- **Improved scalability:** volume of data stored at the SunGard location is optimized through compression and deduplication.

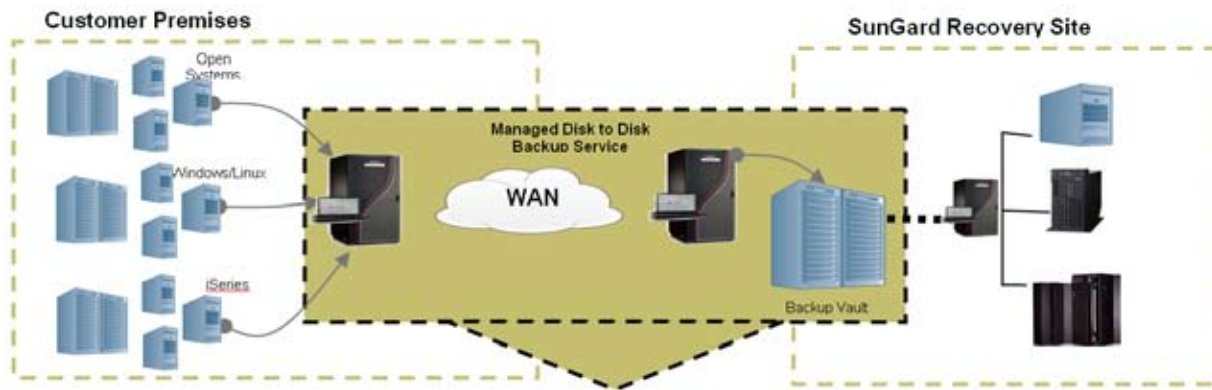
Secure2Disk also takes a customer-friendly approach to pricing – on-premise appliance, appliance installation and staff training are all included, so you won't have to spend time figuring out the *real* price. All hardware and software components of Secure2Disk are managed, monitored and supported by SunGard 24/7.

How it works

SunGard provides a monitored and managed backup appliance on your site. You simply need to log on to a user-friendly customer interface and configure the backup process – i.e., when you would like the backups to take place, how many backup copies of each file are to be retained and how long each copy should be stored.

Over a secure Internet connection, Secure2Disk transmits the latest copy of information, deduplicated and encrypted, to a backup repository located in a SunGard facility. Once encrypted, data can only be read by you, using your encryption key.

The encrypted backup data is stored in a SunGard-owned and managed, redundancy-configured vault. Multiple generations >



of backup data can be stored at the vault – days, weeks, months or years – allowing you to meet your specific availability and compliance requirements. Secure2Disk also locates the off-site stored data where it is needed most in case of an interruption – close to SunGard’s Systems Recovery processors, which can be used for a test or in the event of a disaster.

You can monitor the status of the backup environment and restore any file – whether from the on-site appliance or the off-site vault – around the clock.

Why SunGard?

For more than thirty years, SunGard Availability Services has been delivering responsive, integrated and reliable solutions aimed at solving our customers’ problems. We are a trusted partner that helps you keep your promises to your customers, and win.

You can trust us to get it right.

- **100% recovery record:** we take pride in our track record, pressure-tested processes and continued ability to meet the needs of over 10,000 customers in an ever-changing industry.

- **Significant facilities footprint:** our infrastructure, supported by substantial investments, offers security and redundancy, as well as the convenience of local access to our global capabilities. Our network backbone spans 25,000 miles and connects over 4 million square feet of secure operations space in North America and Europe to offer you the robust infrastructure you need.
- **Customized solutions:** we deliver customized availability solutions, addressing your organization’s particular needs.

Our objective is to ensure that you get the right solution for your current needs, while maintaining the flexibility to adapt and grow as your requirements change in the future. With SunGard, you can help guarantee that your applications, data and systems will always be up and running.

For more information about SunGard Availability Services, visit www.availability.sungard.com or call 1-800-468-7483.

SUNGARD[®] Keeping People
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680 East Swedesford Road | Wayne, PA 19087
800-468-7483 | www.availability.sungard.com